



# STEAM STRAIGHT BRILLIANCE

## **INSTRUCTION BOOKLET**

Please ensure you read & follow the styling instructions  
before using for the first time.

VSS9900A

# **NEVER UNDERESTIMATE THE POWER OF A WOMAN WITH GOOD HAIR**

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# IMPORTANT SAFETY INSTRUCTIONS

The following safety precautions should always be followed when using electrical appliances, especially when children are present in your household. Please read these instructions carefully & keep for future reference.

Polythene bags over product or package may be dangerous. To avoid danger of suffocation, keep this wrapper away from babies & children. This bag is not a toy.

## DANGER:

- Do not use this appliance in or near bathtubs, showers, basins or other vessels containing water - keep the appliance dry.
- When this appliance is used in a bathroom, unplug it after use given the proximity of water hazards are present even when the appliance is switched off.
- Do not immerse the appliance into water or other liquids.
- If this appliance falls into water, unplug it immediately - **DO NOT REACH INTO THE WATER.**
- This appliance is a burn hazard. Keep appliance out of reach from young children particularly during use & cool down.
- Always place the appliance on a stand if one has been provided, or on a heat-resistant flat surface.



## WARNING: Before & During Use

- Before using, always ensure that the voltage marked on the appliance is the same as your local power voltage.
- Do not operate this appliance or disconnect from the power supply with wet hands.
- Never use this appliance at the same time as styling products such as aerosols (spray).
- Be very careful when handling this appliance as parts of it may get

extremely hot.

- Do not place the appliance on any heat sensitive surfaces or near flammable materials or objects.
- Keep the cord away from heated surfaces.
- Never block the air openings of the appliance or place on a soft surface such as a bed or couch where the air openings may be blocked - keep the air openings free of lint & other debris.
- Do not cover this appliance with anything when it is switched on or hot.
- To avoid electric shock, do not drop or insert any object into an opening in this appliance.
- This is a high heat appliance. Care must be taken to avoid the hot surfaces of the appliance coming into direct contact with the skin, in particular the eyes, ears, face & neck.
- Do not use extension cord with this appliance.
- We recommend using distilled water as this will help protect the appliance best & lessen the chance of clogging the inside mechanism that allows the steam to flow through.
- While emitting steam, this appliance may cause burns if it is used too close to the skin, scalp or eyes, or if it is used incorrectly.
- To reduce the risk of contact with hot water emitting from the steam vents, test this appliance before each use by holding it away from the body & closing the plates to operate the steam function.
- Only use the steam function when this appliance is in use on hair. Do not continuously close & open the straightening plates as excessive pumping may cause hot water to be emitted.

### **WARNING: Storage & Maintenance**

**Always unplug the appliance immediately after use & before cleaning or maintenance.**

**Do not wrap the power cord tightly around the appliance when storing. This causes undue strain on the power cord & protective guard. Over time, this will damage the power cord resulting in an unsafe condition to the user.**

- If the power cord is damaged it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not leave the appliance unattended when plugged in or switched on.
- Always allow the appliance to cool down before storing away in a location where children cannot reach it.
- Do not store or place this appliance in a location where it can fall or be pulled into a bath or sink.
- Never operate this appliance if it has been dropped or damaged, or if it is not working correctly.
- If this appliance is serviced by an unqualified person this could result in an extremely hazardous situation for the user. Contact Conair Customer Service if you have any issues operating your appliance.

**CAUTION:**

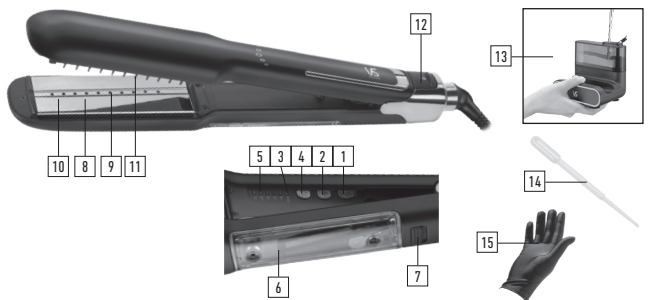
- This appliance is not intended for use by infirm persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience & knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance.
- Use this appliance only for its intended use & as described in this instruction booklet. This appliance is not intended for commercial use.
- Do not use any attachments other than those supplied by Conair Australia Pty Ltd.
- For additional protection, the installation of a residual current device (RCD) with a rated operating current not exceeding 30mA is advisable in the electrical current circuit supplying the bathroom - ask your installer for advice.

# STEAM STRAIGHT BRILLIANCE

## AMAZING CHOICE!

You'll love the Steam Straight Brilliance with conditioning steam mist that infuses hair with moisture while transforming all hair types, textures & conditions; from fine, damaged & colour-treated to even the hardest-to-style thick, coarse & afro-textured, with 3x more steam\* for long-lasting, poker straight hair that glows with shine & vitality.

Tames difficult to straighten hair types for hair that feels softer, more polished & satiny to the touch.



1. On/Off button (⏻)
2. Steam function On/Off button (💧)
3. Conditioning steam LED indicator
4. Temperature adjustment button (🔧)
5. 5 heat settings with LED indicator - 140°C, 160°C, 180°C, 200°C, 220°C
6. Straightener with 10ml capacity water reservoir
7. Straightener water reservoir release switch
8. Flexible titanium cushion plates
9. Steam vents on bottom plate
10. 105mm x 36mm max wide straightening plates
11. Removable detangling comb
12. Hinge lock switch
13. Base station with 100ml capacity water reservoir & suction feet
14. Pipette for easy straightener refill with 3ml water capacity
15. Universal heat protection glove

## TITANIUM TECHNOLOGY

The smooth glide titanium plates promote efficient styling by providing maximum temperature stability for poker straight-in-one-pass results proven to last up to 24 hours^.

## CONDITIONING STEAM MIST

The Vapor Infusion Technology transforms even the hardest-to-style hair, particularly thick, coarse, afro-textured, naturally kinky hair types, whilst also being perfect for fine, damaged & colour-treated hair. You can choose to style with the steam function switched on or off, and you can also choose to refill the straightener reservoir directly using the pipette or use with the base station for effortless gravity refill.

**NB -** When you first turn the straightener on, the steam function will default off.

### **To use the straightener without steam:**

Simply just press the On/Off (⏻) button to turn your straightener on.

### **To use the straightener with steam & the base station gravity refill:**

1. Before filling with water, ensure the black rubber plug on the bottom of the base station is secured tightly closed.
2. Lift the black rubber plug on the top of the base station water reservoir & fill with distilled water (We recommend using distilled water as this will help protect the appliance best & lessen the chance of clogging the inside mechanism that allows the steam to flow through). The base station water reservoir holds 100ml of water & will provide around 60 minutes of steam usage time from a full tank. Replace the black rubber plug & ensure it's secured tightly closed.



- Place the base station onto a heat-protective, flat level surface & push down to secure the suction feet onto the surface. This will prevent the base station from moving around.

- Ensure that the water reservoir on the bottom of the straightener is empty of water & secured in place, then place the straightener onto the base station by aligning the 2 pins & pushing down until the straightener slots into place.



**NB** - there's no need to close or lock the plates - you can place the straightener onto the base station with the plates in the open position. However, if the straightener is switched on, we recommend locking the plates before placing the straightener onto the base station & always wearing the heat protection glove to avoid the hot surfaces of the straightener coming into contact with the skin.

**TIP - To avoid the straightener from overfilling, always ensure that the straightener water reservoir is nearly or completely empty of water before placing onto the base station for refilling.**

- As soon as the straightener is correctly in place, the water will automatically refill within 10-15 seconds & the straightener is then ready to use. **NB** - the straightener doesn't need to be switched on to refill with water, BUT if the straightener is switched on, we recommend locking the plates before placing the straightener onto the base station & always wearing the heat protection glove to avoid the hot surfaces of the straightener coming into contact with the skin.
- Remove the straightener from the base station & press the On/Off (⏻) button to turn your straightener on. The default 140°C LED indicator will illuminate & start to flash. At this point the straightener will start heating up.
- Press the steam (💧) button once to switch on the steam function. The steam LED indicator will illuminate.
- When using the steam function & the plates are closed, the straightener will make a clicking sound. This is completely normal & part of standard operation as the pump is pushing the water through the inside mechanism.*

9. To refill the straightener water reservoir, you can simply click the straightener onto the base station in between brushing & sectioning your hair, being careful not to touch the hot surfaces of the straightener. No fussing or fiddling required!

**TIP - To avoid the straightener from overfilling, always ensure that the straightener water reservoir is nearly or completely empty of water before placing onto the base station for refilling.**

**IMPORTANT - The base station should only be used for refilling the straightener water reservoir. Please do not rest the straightener on the base station when not in use.**

10. Once you've finished styling your hair, ensure you empty all the water reservoirs:

- a) Base station water reservoir - empty water from the top section of the base station by lifting the black rubber plug on the top & pour remaining water into a sink.
- b) Base station bottom tank - empty water from the bottom section of the base station by lifting the black rubber plug on the bottom & pour remaining water into a sink.
- c) Straightener water reservoir - remove the water reservoir from the bottom of the straightener, lift the black rubber plug & pour remaining water into a sink.

**ALWAYS remove excess water from the base station water reservoir + the base station bottom tank + the straightener water reservoir after use, since leaving unused water in the reservoirs can cause clogging over time.**

**NB - NEVER add any other liquid aside from distilled water to the water reservoirs.**

**To use the straightener with steam, without the base station:**

1. Remove the water reservoir located at the bottom of the straightener by pulling the release switch down with one hand & removing the water reservoir with the other hand.
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2. Lift the black rubber plug & using the pipette, fill with distilled water (We recommend using distilled water as this will help protect the appliance best & lessen the chance of clogging the inside mechanism that allows the steam to flow through). The straightener water reservoir holds 10ml of water & will provide around 6 minutes of steam usage time from a full tank. Replace the black rubber plug & put the reservoir back on the straightener until it clicks into place. Check that the reservoir is properly positioned & secured in place.
  3. Press the On/Off (⏻) button to turn your straightener on. The default 140°C LED indicator will illuminate & start to flash. At this point the straightener will start heating up.
  4. Press the steam (💧) button once to switch on the steam function. The steam LED indicator will illuminate.
  5. *When using the steam function & the plates are closed, the straightener will make a clicking sound. This is completely normal & part of standard operation as the pump is pushing the water through the inside mechanism.*

**ALWAYS remove excess water from the base station water reservoir + the base station bottom tank + the straightener water reservoir after use, since leaving unused water in the reservoirs can cause clogging over time.**

**NB - NEVER add any other liquid aside from distilled water to the water reservoirs.**

# HOW TO USE THE STEAM STRAIGHT BRILLIANCE

## IMPORTANT:

Hair that has been heavily bleached or chemically treated should only use the low heat setting on this product. Please consult your hairdresser on using heated appliances if you have any concerns about the condition of your hair.

## CAUTION:

This is a high-heat appliance. Care must be taken to avoid the hot surfaces of the appliance coming into contact with the skin (e.g. scalp, neck ears, face, etc.) as the plates can, particularly if held too close, cause discomfort or even burn.

When gripping the straightener, always place your thumb on the 5 dots positioned on the top of the appliance, holding the bottom of the appliance with the rest of your hand.

While emitting steam, this appliance may cause burns if it is used too close to the skin, scalp or eyes, or if it is used incorrectly. To reduce the risk of contact with hot water emitting from the steam vents, test this appliance before each use by holding it away from the body & closing the plates to operate the steam function.

## BEFORE USING

- Remove all packaging & point of sale labels before use.
- Remove plastic cover from plug before use (used to protect it from damage during transportation).

# OPERATING INSTRUCTIONS

Wash, condition & dry your hair as normal.

Ensure your hair is combed through & tangle-free.

1. Fill either the base station water reservoir or the straightener water reservoir with distilled water, following the instructions on pages 8 to 11.
2. Place the straightener onto a heat protective, flat level surface.
3. Plug your straightener into a 230-240V- suitable power outlet.
4. Press the On/Off (⏻) button to turn your straightener on. The default 140°C LED indicator will illuminate & start to flash. At this point the straightener will start heating up.
5. Press the (⌵) button to adjust to your desired temperature indicated on the LED display. Once the temperature you have selected has been reached, it will then stop flashing on the display.
6. If using the steam function, press the steam (💧) button once to switch on the steam function. The steam LED indicator will illuminate.
7. *When using the steam function & the plates are closed, the straightener will make a clicking sound. This is completely normal & part of standard operation as the pump is pushing the water through the inside mechanism.*
8. Divide your hair into 4 sections (2 back & 2 front).
9. Starting with the back sections at the nape of the neck, take a horizontal section no wider than the plate of the straightener & clamp the plates over the section then glide down slowly & evenly.
10. Repeat this through all sections.
11. After use, turn your straightener off by pressing the On/Off (⏻) button.

Allow straightener to cool before storing.

**IMPORTANT - The base station should only be used for refilling the straightener water reservoir. Please do not rest the straightener on the base station when not in use.**

12. Once you've finished styling your hair, ensure you empty all the water reservoirs:

- a) Base station water reservoir - empty water from the top section of the base station by lifting the black rubber plug on the top & pour remaining water into a sink.
- b) Base station bottom tank - empty water from the bottom section of the base station by lifting the black rubber plug on the bottom & pour remaining water into a sink.
- c) Straightener water reservoir - remove the water reservoir from the bottom of the straightener, lift the black rubber plug & pour remaining water into a sink.

**ALWAYS remove excess water from the base station water reservoir + the base station bottom tank + the straightener water reservoir after use, since leaving unused water in the reservoirs can cause clogging over time.**

**NB - NEVER add any other liquid aside from distilled water to the water reservoirs.**

## VARIABLE HEAT SETTINGS

Please ensure you choose the required temperature setting according to your particular need & hair type. If using the steam function & depending on the texture & condition of your hair, you may not need to select a high temperature setting. You might also decide to use a combination of steam & high heat, steam & low heat, or no steam, but we always suggest starting with the lowest temperature setting when using for the first time, until you get used to using the Steam Straight Brilliance.

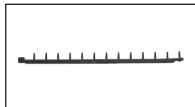
NB: The heat-up time will vary depending on which temperature setting you select.

| TEMPERATURE | HAIR TYPE                                      |
|-------------|------------------------------------------------|
| 140°C       | Delicate, fine, bleached hair                  |
| 160°C       | Average, colour-treated hair                   |
| 180°C       | Wavy, curly hair                               |
| 200°C       | Hard to style, thick hair                      |
| 220°C       | Coarse, afro-textured, difficult to style hair |

## REMOVABLE DETANGLING COMB

The Steam Straight Brilliance includes a detangling comb that helps to provide more uniform results & complete 3D straightening, as it helps to sections & detangles as you style.

The comb is useful for helping to straighten hard-to-style, coarse & afro-textured hair types as it helps to create more tension as you straighten. The comb is easily removable - simply slide it along the plate to the left to fully remove.



## HEAT PROTECTION GLOVE

A universal heat protective glove has been supplied to help protect your hand from temporary heat contact. Please note that the heat protective glove is only designed to give initial contact protection. Discomfort will be caused by prolonged contact with the hot surface.

## AUTOMATIC SHUT-OFF

This straightener has an automatic shut-off feature for added safety. If the straightener is switched on for more than 30 minutes continuously, it will automatically switch off. If you wish to continue using the straightener after this time, simply press the (⏻) button again to turn the power on.

# HOW TO STYLE WITH THE STEAM STRAIGHT BRILLIANCE

## STRAIGHT

Start with clean & dry, thoroughly combed through hair. Apply a heat spray for extra protection & longer lasting results. Straighten your hair in sections ensuring you go over each section once to get that gorgeous, silky finish. If you are needing to go over the section more than once, creating thinner sections will help create straight hair in the first glide.

## VOLUME

Create volume by making a curved movement with your wrist as you glide the straightener down the hair section.

## EXPERT TIP

Set your style with a spritz of light hold hair spray, for extra hold if needed.

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## **CLEANING & MAINTENANCE**

Your straightener is designed for household use & is virtually maintenance free. If cleaning becomes necessary, unplug the straightener from the power outlet & ensure the straightener is cool before wiping with a cloth. If any abnormal conditions occur contact Conair Customer Service.

If any the steam vents become dirty, using a wet cotton tip, wipe each of the steam vents & then wipe with a cloth.

# LIMITED 3 YEAR WARRANTY

Retain this section of the warranty card with your receipt/proof of purchase. You must present it to obtain replacement or service under the warranty.

**The warranty may only be claimed where proof of original purchase is presented, i.e. original purchase receipt or invoice.**

**Attach a copy of your purchase receipt and store in a safe place.**

To make a warranty claim, call Customer Service on the phone number or email below. Or you can return the defective product back to the place it was purchased where it will be replaced (see point 12 of paragraph C. Conditions).

**Please provide the following details:**

1. Date of purchase
2. Retailer name & location
3. Product name/model number
4. Confirm you have your purchase receipt
5. Detail the problem with your product

**Conair Australia Pty Ltd**

PO Box 146  
Terrey Hills  
NSW 2084

**Customer Service**

Australia  
1800 650 263  
email: [aus\\_info@conair.com](mailto:aus_info@conair.com)

**Conair New Zealand Ltd**

PO Box 251159  
Pakuranga, Auckland  
New Zealand 2140

**Customer Service**

New Zealand  
0800 266 247  
email: [aus\\_info@conair.com](mailto:aus_info@conair.com)

## **WARRANTY AGAINST DEFECTS**

### **A. AUSTRALIAN CONSUMER LAW**

1. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. The guarantees under the Australian Consumer Law ("ACL") are provided in sections 51 to 59 inclusive of the ACL ("Statutory Guarantees") and the remedies are provided in sections 259 to 266 inclusive of the ACL (Statutory Remedies).

### **B. VS SASSOON EXTENDED WARRANTY**

1. In addition and subject to the Statutory Guarantees and Statutory Remedies, the following express warranty ("Warranty") commences from the date of purchase and continues for a period of **36** months ("Warranty Period") after which it expires. Subject to the conditions in Section C below, Conair warrants to the original purchaser ("Purchaser") of the VS Sassoon product that is the subject of this warranty ("Product") that if during the Warranty Period, the Product suffers from any defect caused by faults in materials or workmanship, Conair will a) replace the Product, or b) exchange defective parts in the Product or c) repair the Product, as Conair may choose in its discretion ("Warranty"). In this Warranty "Conair" means Conair Australia Pty Limited (ABN 64 068 492 044) of The Equinox Centre, Suite 101, 18 Rodborough Rd, Frenchs Forest, NSW, 2086. in relation to Products purchased in Australia and Conair New Zealand Ltd in relation to Products purchased in New Zealand.
2. To honour the Warranty, Conair must replace, or exchange parts in, or repair, the Product, as Conair determines, in accordance with paragraph B1 above, subject always to the conditions in Section C below.
3. If any of the conditions in Section C below are inconsistent with any provisions of the ACL or regulations made thereunder, those provisions of the ACL or regulations shall prevail to the extent of the inconsistency.

## C. CONDITIONS

1. The Product must be used in accordance with manufacturer's instructions. This Warranty does not apply should the defect in or failure of the Product be attributable to misuse, abuse, accident, act of God such as lightning, or nonobservance of manufacturer's instructions on the part of the user. This Warranty does not cover ordinary wear and tear in the Product or its parts.
2. Conair does not accept liability for a) any loss or damage however suffered, caused by or arising out of any failure to use the Product in accordance with the manufacturer's instructions, and b) any indirect, consequential or economic loss or damage however caused.
3. This Warranty is immediately void if – a) any serial number or appliance plate is removed or defaced, b) the Product has been serviced or otherwise repaired by a person not authorized to do so by Conair or where non approved replacement parts are used.
4. The Product is designed for domestic use only. The Product must be connected to the electrical voltage supply as specified in the ratings label located on the Product. This Warranty does not cover defects arising from non-domestic use or incorrect voltage supply.
5. This Warranty may only be claimed against where proof of original purchase is presented, for example, original receipt or invoice.
6. Any parts of the Product that need to be replaced, or if the whole Product needs to be replaced, the replaced Product, becomes the property of Conair. The Warranty on any replacement Product or parts will expire on the same date that the Warranty Period on the original Product expires.
7. The benefits provided by this Warranty are in addition to all other rights and remedies in respect of the Product which the Purchaser has under the ACL, and applicable laws in New Zealand, which rights and remedies by law may not be excluded. All other warranties and representations express and implied are hereby excluded.
8. The defect must have occurred during the Warranty Period and Purchaser bears the onus of proving that fact, and that the defect was not caused by any of the causes excluded from this Warranty.
9. This Warranty does not cover Products purchased from any person who is not a retailer serviced by Conair's authorised distributors or purchased second hand.

10. The Purchaser is responsible for all postage and freight charges and any other expenses incidental to claiming against this Warranty.
11. The Warranty excludes consumable items (such as blades or brushes) and normal wear and tear.
12. If you're certain your product is defective, and the product is covered by the terms of this warranty, you need to take the product back to the place you purchased it from, where the retailer will replace the product for you on our behalf. In this event, per the terms of this warranty you will need to present this portion of the warranty card and the purchase receipt as proof of purchase so please make sure you keep both this card and your receipt on hand for the duration of the warranty period.

### **SPARE PARTS**

Replacement parts may be available for your product. Contact us on the phone or email address provided for more details. Please provide your product name/model number details, date of purchase and part you require.



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**CONTACT US:**

For advice, tips on your new VS  
product  
E-mail us on: [aus\\_info@conair.com](mailto:aus_info@conair.com)

**CUSTOMER SERVICE:**

Australia: 1800 650 263  
New Zealand: 0800 266 247

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