

Attach your purchase receipt here.



FORMEN

WARRANTY CARD

Do not send in this section of the Warranty card.

Retain this section of the Warranty card with your receipt/proof of purchase. You must present it to obtain replacement or service under the Warranty. Simply return to the retail outlet where the original purchase was made. The warranty may only be claimed where proof of original purchase is presented, i.e. original purchase receipt or invoice.

Conair Australia Pty Ltd
PO Box 146
Terrey Hills
NSW 2084

Conair New Zealand Ltd
PO Box 25115
Pakuranga, Auckland
New Zealand 2140

Customer Service Hotline
1800 650 263

Customer Service Hotline
0800 266 247

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WARRANTY AGAINST DEFECTS

A. AUSTRALIAN CONSUMER LAW

1. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. The guarantees under the Australian Consumer Law ("ACL") are provided in sections 51 to 59 inclusive of the ACL ("Statutory Guarantees") and the remedies are provided in sections 259 to 266 inclusive of the ACL ("Statutory Remedies").

CUT ALONG DOTTED LINE

Thank you for choosing this VS Sassoon product. Please take a few minutes to register your purchase.

Please help us to learn more about what you think of our products. This information will help us to develop and design the products of the future. We appreciate you providing us with as much information as you can. All information will be collected and processed in accordance with the Privacy Act (Cth) 1988 and the New Zealand Privacy Act 1993.

Be a winner! As a thank you for your help, we will enter your name into a **FREE PRIZE DRAW** for a chance to win

\$10,000

or one of three runner-up prizes of **\$1,000**

You can also Register Online at

www.vssassoon.com.au

The information that you provide will be processed by Acxiom Australia Pty Ltd (Acxiom) ABN 95 087 293 525 and used by Conair (a) to contact you about this product, warranty issues, promotional offers and new Conair products, and (b) to gain valuable feedback about the purchase of its products and a better understanding of the consumers who buy them. You can gain access to your personal information by contacting Acxiom at 151 Clarence Street, Sydney, NSW 2000. Tel: 02 9032 3200 Email: consumercare@acxiom.com or Conair at (Australia) PO Box 146, Terrey Hills, NSW 2084 (Tel: 1800 650 263) or (NZ) PO Box 25115, Pakuranga, Auckland 2140 (Tel: 0800 266 247)

Acxiom will use your details to notify you if you are a winner in the InContext Prize draw. Acxiom may also provide your details to other responsible organisations who would like to contact you, by mail or telephone, with information, offers, products and services that you might find interesting. Please tick here if you () or your partner () would prefer not to participate in this opportunity. You confirm that you have provided this privacy statement to your partner and that your partner has consented to the above.

InContext Prize Draw Incentive: starts at 12.00am AEST on 1/05/11 and closes at 11.59pm AEST on 16/04/12. (**Entries received after this date will be automatically included in the following year's \$10,000 Prize Draw Incentive**). Drawn at 4.00pm AEST on 30/04/12 at 5/15 Grosvenor Street, Neutral Bay, NSW 2089. Winners notified in writing and published in The Australian and New Zealand Herald newspapers on 14/05/12. To enter, complete and return the registration card or questionnaire (off line or online). 1st prize: AU\$10,000. Minor prizes: 3 x AU\$1,000. Maximum value of all prizes is AU\$13,000. Promoter is Acxiom Australia Pty Ltd, 151 Clarence Street, Sydney NSW 2000. Full Terms & Conditions can be found at www.acxiom.com.au/incontext/prizedraw. Authorised under NSW Permit No. LTPS/11/02391, VIC Permit No. 11/515, ACT TP11/00971, SA Licence No. T11/516.

PART NO: VSM3YBA

Please complete address as appropriate for:
AUSTRALIA
GPO Box 2637
Sydney NSW 2001
OR
NEW ZEALAND
PO Box 91944
Victoria Street West
Auckland 1142

VS SASSOON
Registration Department

AU 036 53

Please Affix Stamp Here

VS SASSOON
PRIORITY REGISTRATION



FORMEN

THREE YEAR WARRANTY

REGISTER YOUR WARRANTY TODAY AND ENTER THE FREE PRIZE DRAW TO WIN \$10,000

PART NO: VSM3YBA

PRODUCT REGISTRATION

1. 1 Mr. 2 Mrs 3 Miss 4 Ms 5 Dr
 Gender Male Female AU 036 53

First Name _____

Surname / Last Name _____

Address _____

Suburb _____ State _____ Postcode _____

Telephone _____ Mobile _____

Email _____

Date of purchase: Day Month Year 20

Product purchased: MODEL NO: VS _____
 (See product handle or bottom of product)

1 Hair Clipper 3 Nose & Ear Trimmer 5 Body Groomer
 2 Personal Groomer 4 Beard/Moustache Trimmer 6 Other

YOUR PRODUCT

1 Did you receive this product as a gift?

1 Yes 2 No

2 How did you first learn about this product? (Please tick only ONE)

1 When received as a gift 6 Advertisement
 2 Magazine article / review / feature 7 VS Sassoon for Men website
 3 Friend's / relative's recommendation 8 Online
 4 Salesperson's recommendation 9 Other
 5 In store display

3 Is this product...

1 ... a first purchase of this type of product?
 2 ... replacing an existing VS Sassoon product?
 3 ... replacing a product from another brand?
 4 ... an additional purchase to a VS Sassoon product?
 5 ... an additional purchase to a product from another brand?

What "other" brand, if any, is it replacing or additional to?

4 Which two FACTORS most influenced your choice of this product? (Tick no more than TWO)

1 Did not choose 8 Price / Value for money
 2 Bonus offer/gift with purchase 9 Advertisement
 3 VS Sassoon reputation/quality 10 Product features
 4 Previous experience of VS Sassoon 11 Design / style
 5 Product packaging 12 Warranty
 6 Special price offer/discount 13 Other
 7 Review online

5 Which of the following features were most important to you in choosing this product? (Tick no more than TWO)

1 Blade technology 3 No need for oil 5 Ease of use
 2 Number of pieces in pack 4 Power (rpm) 6 Other

6 Which other brands, if any, did you seriously consider before buying this product? (Tick ALL that apply)

1 None 4 Kambrook 7 Ronson 10 Other
 2 Braun 5 Philips 8 Sunbeam
 3 Breville 6 Remington 9 Wahl

What best describes the VS Sassoon for Men brand to you?

(Tick no more than TWO)
 1 Brand associated with quality & innovation 6 Contemporary brand
 2 Premium brand 7 Value brand
 3 Leading brand in its category 8 Classic/traditional brand
 4 Specialist grooming brand 9 None of the above
 5 Professional products

8 Have you visited the VS Sassoon website? 1 Yes 2 No

9 Do you have any additional feedback/comments?

OUR CUSTOMER

1 Please tell us your date of birth:

2 Are you Married/De Facto Single/never married Widowed/divorced/separated

3 Please tell us about your partner:

First Name _____

Surname / Last Name _____

Partners date of birth

4 What are the ages of your children living at home?

None living at home 1 2 3 4 5

5 Occupation(s) You Partner You Partner

Director 1 14 Trade Worker 8 21
 Senior Management 2 15 Home Duties 9 22
 Professional 3 16 Student 10 23
 Education 4 17 Farming / agriculture 11 24
 Public Sector 5 18 Services (eg. police / army) 12 25
 Clerical / Office 6 19 Retired 13 26
 Manual / Factory 7 20

Are you self-employed? 27 28

6 What is your annual HOUSEHOLD income?

Up to \$10,000 1 \$30 - \$40,000 4 \$80 - \$100,000 7
 \$10 - \$20,000 2 \$40 - \$60,000 5 \$100 - \$150,000 8
 \$20 - \$30,000 3 \$60 - \$80,000 6 More than \$150,000 9

7 Is your home... Owned? 1 Mortgaged? 2 Rented? 3

When did you move there?

8 What are your / your partner's favourite interests?

Bush walking / hiking 1 19 Regular travel 10 28
 Gardening 2 20 Movies / videos / DVDs 11 29
 Current Affairs 3 21 Home-computing / games 12 30
 Exercise / active sports 4 22 Golf 13 31
 Finance & Investments 5 23 Wine 14 32
 Further Education 6 24 Reading 15 33
 Listening to music / concerts 7 25 Eating out 16 34
 Theatre / culture / arts 8 26 Health/diet 17 35
 Home improvements / DIY 9 27 Fashion/ clothes 18 36

9 Which of the following causes do you or your partner support?

Animal Welfare 1 Mental Health 6 Medical Research 11
 Cancer Research 2 Third World Causes 7 Human Rights 12
 Disabled 3 Blind/Deaf Charities 8 The Elderly 13
 Environment 4 Childrens' Charities 9 Wildlife 14
 Homeless 5 Disaster Relief 10

10 Which of these cards do you or your partner have?

Credit Card (eg Visa, Mastercard, Amex, Diners) 1 Frequent Flyer Card 3
 Store Card (eg. David Jones, Myer) 2 None of these 4

Do you pay your monthly credit card / store card bill in full ...

always 1 sometimes 2 rarely 3 never 4

11 Do you shop for goods and services ...? Regularly Sometimes Never

Through the post / mail order 1 2 3
 Over the internet 4 5 6

Do you have / are you considering....?

Broadband internet 1 Have 2 Considering Satellite/cable TV 1 Have 2 Considering

B. VS SASSOON EXTENDED WARRANTY

1. In addition and subject to the Statutory Guarantees and Statutory Remedies, the following express warranty ("Warranty") commences from the date of purchase and continues for a period of thirty six months ("Warranty Period") after which it expires. Subject to the conditions in Section C below, Conair warrants to the original purchaser ("Purchaser") of the VS Sassoon product that is the subject of this warranty ("Product") that if during the Warranty Period, the Product suffers from any defect caused by faults in materials or workmanship, Conair will a) replace the Product, or b) exchange defective parts in the Product or c) repair the Product, as Conair may choose in its discretion ("Warranty"). In this Warranty "Conair" means Conair Australia Pty Limited (ABN 64 068 492 044) of Unit 20, 7 Narabang Way, Belrose NSW 2085. Ph (02) 99862211 in relation to Products purchased in Australia and Conair New Zealand Ltd in relation to Products purchased in New Zealand.

2. To honour the Warranty, Conair must replace, or exchange parts in, or repair, the Product, as Conair determines, in accordance with paragraph B1 above, subject always to the conditions in Section C below.

3. If any of the conditions in Section C below are inconsistent with any provisions of the ACL or regulations made thereunder, those provisions of the ACL or regulations shall prevail to the extent of the inconsistency.

C.CONDITIONS

1. The Product must be used in accordance with manufacturer's instructions. This Warranty does not apply should the defect in or failure of the Product be attributable to misuse, abuse, accident, act of God such as lightning, or non-observance of manufacturer's instructions on the part of the user. This Warranty does not cover ordinary wear and tear in the Product or its parts.

2. Conair does not accept liability for a) any loss or damage however suffered, caused by or arising out of any failure to use the Product in accordance with the manufacturer's instructions, and b) any indirect, consequential or economic loss or damage however caused.

3. This Warranty is immediately void if - a) any serial number or appliance plate is removed or defaced, b) the Product has been serviced or otherwise repaired by a person not authorised to do so by Conair or where non approved replacement parts are used.

4. The Product is designed for domestic use only. The Product must be connected to the electrical voltage supply as specified in the ratings label located on the Product. This Warranty does not cover defects arising from non-domestic use or incorrect voltage supply.

5. This Warranty may only be claimed against where proof of original purchase is presented, for example, original receipt or invoice.

6. Any parts of the Product that need to be replaced, or if the whole Product needs to be replaced, the replaced Product, become the property of Conair. The Warranty on any replacement Product or parts will expire on the same date that the Warranty Period on the original Product expires.

7. The benefits provided by this Warranty are in addition to all other rights and remedies in respect of the Product which the Purchaser has under the ACL, and applicable laws in New Zealand, which rights and remedies by law may not be excluded. All other warranties and representations express and implied are hereby excluded.

8. The defect must have occurred during the Warranty Period and Purchaser bears the onus of proving that fact, and that the defect was not caused by any of the causes excluded from this Warranty.

9. This Warranty does not cover Products purchased from any person who is not a retailer serviced by Conair's authorised distributors or purchased second hand.

10. The Purchaser is responsible for all postage and freight charges and any other expenses incidental to claiming against this Warranty.

11. To claim under the Warranty you must return the Product to the retailer who sold the Product to you or to Conair at the address stated at paragraph B1. above, at your cost, together with:

a) proof of original purchase; b) statement detailing nature of defect and circumstances of use of the product as well as your full contact details sign by you.

MOISTEN HERE TO STICK

MOISTEN HERE TO STICK

CUT ALONG DOTTED LINE